



## CLIENT SCENARIO

An independent hospitality-entertainment client had an aggressive deadline for new unit fit-out, with limited internal capability for contractor management and real-time financial decision making. They requested expert programme support given internal resource constraints.

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# RAPID INSTALLATION: AGILE BA & PM

Sector: Hospitality/Entertainment  
Type: Managed service

## OUR APPROACH:

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After understanding the client objectives, timelines and constraints, ValUENTiS rapidly mobilised expert resource to co-direct the project. A project office was formed to manage the various contractors, with approvals set up for any changes in scope with financial or timing impact. The project budget being @250,000.

A key element of the project was the need to manage an aggressive timeline – this required a detailed understanding of fit-out interdependencies, timelines and contingencies with related planning and agile thinking to deliver requisite objectives linking with the mandated service design principles and value proposition.

The on-site project manager we provided faced a rapidly changing environment where decision authority was challenging. A key part of the role was acting as an interface between client stakeholders and contractors, with potentially divergent agenda.

## VALUE OF PROJECT:

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The client was able to commence trading on the advertised date, meeting the marketing campaign commitment made to the public at large.

## PROJECT PLAYBOOK COMPONENTS:

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- PROGRAMME MANAGEMENT
- AGILE PROJECT MANAGEMENT
- BUSINESS ANALYSIS
- GANTT CHARTING
- SERVICE DESIGN

## SIMILAR PROJECTS DELIVERED IN:

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| <ul style="list-style-type: none"><li>• Retail</li></ul> |
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