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NHS PRIME

**'ALL-IN-ONE' Insourced and
Outsourced solutions**



All of this intelligence at your fingertips...

‘Organisation performance through a human capital lens’



‘The HCM evaluation has provided the Trust with a fantastic routemap with which to carry out our people strategy, particularly in light of our conversion to Foundation status.’

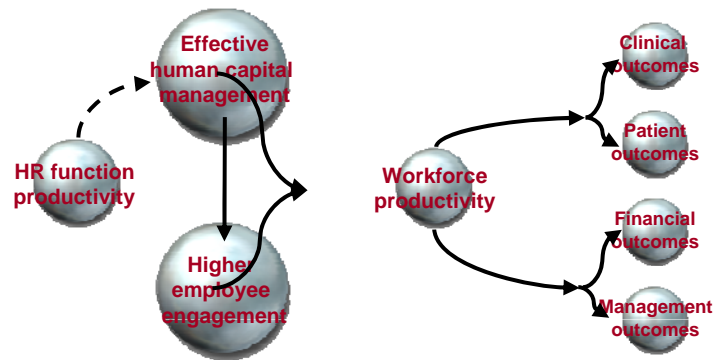
Acute Trust – East of England

NHS Trust scorecard: The Floodlight system®

Trusts have a fairly complex challenge in reporting outcome based results from the plethora of data and information available. Evaluating Health and in particular Trusts as individual entities, by nature, demands an appreciation of different perspectives, whether clinical, financial, patient-centric or management-oriented.

It’s not just reporting various measures but also how various trade-offs exist which can inhibit or worse induce unwanted behaviour or produce unwanted outcomes in the achievement of targets.

To assist in understanding this challenge, we have provided a fundamental performance (system) map that captures the essence of the linkage between NHS staff engagement and productivity, their management, the HR function’s contribution and the outcomes of NHS Trust performance.



By turning the above model on its side we can report a series of measures, both standard and custom in our unique graphical interface – what we term, a ‘floodlight’ system (super-scorecard).

Each reporting floodlight uses conventional scorecard colour-coding for either absolute or comparative benchmarking. Each floodlight is essentially an index of measures or scores derived from an operating basket of metrics.

